

Jonathan,

Senior Helpers has provided exceptional service. Jeff, one of the management people met with my Dad and my brother and put a care provider in place immediately. The care giver has worked out so far and my Dad likes this young man a lot. My Dad uses his services Monday through Friday for 4 hours a day. My Dad was not ready to accept this at first, but with some discussions about alternatives, we were able to talk my father into having help come in from 9am to 1pm to help him start his day and do some of the routine things with some help. He is able to get around better with the help and it also frees up his "significant other", to do things on her own during the time that the care giver is with him.

The personal approach to service and the understanding about the personality of people needing care really helped with this transition. It was also important to find a good match for my Dad, since he really was not sold on this idea going into it.

Thanks for the follow up,

Jeffery B.